## BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF COLORADO

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IN THE MATTER OF ADVICE LETTER NO. ) 1947 – ELECTRIC FILED BY PUBLIC ) SERVICE COMPANY OF COLORADO TO ) REVISE ITS COLORADO P.U.C. NO. 8 – ) ELECTRIC TARIFF TO AMEND THE ) ELECTRIC AFFORDABILITY PROGRAM ) EFFECTIVE MAY 16, 2024. )

PROCEEDING NO. 24AL-0177E

## PUBLIC SERVICE COMPANY OF COLORADO'S MOTION FOR AN ALTERNATIVE FORM OF NOTICE

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Public Service Company of Colorado ("Public Service" or "Company"), through its undersigned counsel and pursuant to Colo. Rev. Stat. § 40-3-104(1)(c)(l)(E) and Rule 1207(b) 4 Code of Colorado Regulations ("CCR") 723-1 hereby requests that the Commission approve alternative forms of notice that will apply to the Company's filing of Advice Letter No. 1947 - Electric to revise the Electricity Affordability Program ("EAP") in the Company's Colorado P.U.C. No. 8 – Electric Tariff ("Electric Tariff") to be effective May 16, 2024. In support of this Motion, Public Service states as follows:

1. On April 16, 2024, the Company filed Advice Letter No. 1947 – Electric proposing revisions to its Electric Tariff effective May 16, 2024. With this filing, Public Service is changing the EAP enrollment terms to ensure that income qualified customers remain enrolled in the program for a minimum of 12 months. The Company is simultaneously filing a separate advice letter with a similar request related to its Gas

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Affordability Program ("GAP"),<sup>1</sup> to become effective May 16, 2024 if granted by the Commission. The form of legal notice the Company proposes to provide is set forth in Exhibit 1 attached to this Motion.

The Company is not seeking an EAP funding increase or decrease. This filing has no net effect on the Company's annual revenues.

2. By this Motion, Public Service is seeking Commission approval to use the following alternative forms of notice:

- Posting the legal notice on the Company's website<sup>2</sup> and keeping the filing open for public inspection pursuant to § 40-3-104(1)(c)(I), C.R.S.;
- Posting the public filing materials on the Company's website within the first week of filing;
- c. Emailing to stakeholders that participated in Proceeding No. 23AL-0176E, which was the Company's most recent substantive EAP advice letter filing, a copy of the public filing materials; and,
- d. Notifying newly enrolled EAP participants, on a going forward basis, by letter that we are making this change.

3. The Company seeks approval of these alternative forms of notice in order to avoid incurring the expense that is entailed in the other forms of statutory notice and because these alternative forms of notice are the best method of notifying stakeholders and program participants. In the event the Commission determines that additional notice

<sup>&</sup>lt;sup>1</sup> EAP and GAP are referred to, collectively, as "Programs."

<sup>&</sup>lt;sup>2</sup> <u>https://www.xcelenergy.com/company/rates\_and\_regulations/filings</u>

is required, the Company will proceed to provide additional notice consistent with the Commission's order.

4. To avoid inundating customers with email and text notifications for all filings and the potential confusion that may result, it is the Company's policy to reserve emails for significant filings, such as rate case proceedings. The Company is concerned that sending frequent e-mails or texts to customers for noticing or regulatory messages will drive customers to opt out of receiving emails or texts. Customers provide the Company authorization to use electronic mail and cell phone numbers for limited purposes such as outage notifications and conservation but not for general use. The Company notes that text messaging is primarily used for outage and restoration information. In lieu of sending email and text notifications of the proposed changes, the Company is proposing to provide the alternative forms of notice listed above.

5. There is good cause for the alternative form of notice requested by this Motion. The Company has been working collaboratively with Commission Staff on this change. The Company believes that the proposed alternative notice is sufficient to alert affected and interested parties of the changes that the Company is proposing by this Advice Letter in a timely fashion. As such, there is good cause for the alternative form of notice requested by this Motion.

**WHEREFORE**, Public Service Company of Colorado respectfully requests that the Commission approve the alternative forms of notice set forth in this Motion, pursuant to 40-3-104(1)(c)(I)(E), C.R.S., and Rule 1207(b).

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Dated this 16th day of April, 2024.

Respectfully submitted,

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## ATTORNEY FOR PUBLIC SERVICE COMPANY OF COLORADO